

## Student Services website updated

Coinciding with the start of the second semester of the academic year 2010-2011, the UOC has unveiled a new Student Services website and two Twitter accounts.

The new website includes improvements both in terms of content and design and aims to reinforce service, thus increasing satisfaction of all University students.

One of the most noteworthy improvements is the restructuring of all content. The number of FAQs has been reduced while analyzing student doubts to ensure that they respond to real concerns. In addition, the web includes a search engine that enables users to search content within the FAQs.

### New communication model

During last semester the UOC also opened two twitter accounts through which students can interact with the University to express their doubts or suggestions.

To date @uocestudiant and @uocestudiante already have more than xxx followers.